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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, JUNE 24, 2002

PETITION OF

DAVENPORT EXCHANGE CUSTOMERS

CASE NO. PUC-2002-00053

For Extended Local Service from Verizon Virginia Inc.'s Davenport Exchange to its Clintwood Exchange

ORDER DIRECTING COST STUDY AND POLL

On March 21, 2002, telephone customers in Verizon Virginia

Inc.'s ("Verizon Virginia") Davenport Exchange petitioned the

State Corporation Commission ("Commission") for Extended Local

Service ("ELS") to the Clintwood Exchange of Verizon Virginia.

NOW THE COMMISSION, having considered the petition and § 56-484.2 of the Code of Virginia, finds that this matter should be docketed. We further find that Verizon Virginia should prepare a cost study to estimate the approximate change in the monthly rates for service that would result from the requested extension of local service from the Davenport Exchange to the Clintwood Exchange. After preparing the cost study, Verizon Virginia should poll its customers in the Davenport Exchange regarding their willingness to pay higher rates for local calling to the Clintwood Exchange. If the Davenport poll

Effective April 9, 2002, the new Case Management System requires that the case number format for all Commission orders change from, e.g., PUE010663 to the following: PUE-2001-00663.

is successful, Verizon Virginia should then prepare a cost study to estimate the approximate change in the monthly rates for service that would result from ELS from the Clintwood Exchange to the Davenport Exchange.

Accordingly, IT IS ORDERED THAT:

- (1) This matter is docketed and assigned Case No. PUC-2002-00053.
- estimate the approximate change in the monthly rate for service that would result from the requested extension of local service from the Davenport Exchange to the Clintwood Exchange. Verizon Virginia shall file the cost study with the Commission's Division of Communications on or before September 13, 2002.
- (3) Verizon Virginia shall poll its Davenport Exchange customers to determine whether a majority of those customers are willing to pay an increase in rates for local calling to the Clintwood Exchange of Verizon Virginia. Verizon Virginia shall file the results of its poll with the Commission as soon as possible, but no later than November 8, 2002.
- (4) Pending a successful ballot in the Davenport Exchange,
 Verizon Virginia shall provide the Commission's Division of
 Communications, by January 31, 2003, a cost study for the
 Verizon Virginia Clintwood Exchange customers to have ELS to the
 Verizon Virginia Davenport Exchange.

(5) This matter is continued for further orders of the Commission.